



SMARTPHONE THEFT SURVIVAL GUIDE

STOLEN PHONE: WHAT TO DO IMMEDIATELY

A. Immediate Actions from Another Device

Go to [iCloud.com/find](https://icloud.com/find) and:

- Locate your device
- Turn on Lost Mode
- Erase the device remotely

Immediately change the passwords of your:

- Apple ID
- Main email account
- Password manager
- Banking and trading apps

B. Suspend or Block SIM/eSIM

- Contact your mobile carrier immediately to suspend your SIM/eSIM.
- Some carriers offer instant blocking via app or online account.

C. Revoke Access to Sensitive Apps

- Log into online banking and unlink the stolen device from your account.
- If you use a digital signature certificate (e.g. DocuSign, GlobalSign, DigiCert):
 - Revoke the certificate
 - Notify your certificate authority or digital ID provider
- For trading platforms (e.g. Charles Schwab, eToro, Interactive Brokers):
 - Change your password
 - Block access from unrecognized devices

D. File a Report

- Report the theft to local police, providing your phone's IMEI number.
- If personal or client data may have been compromised, report the data breach to your relevant data protection authority (e.g. [ICO](https://ico.org.uk/) in the UK, [CNIL](https://cnil.fr/) in France, [DPA](https://ec.europa.eu/eu-justice/european-data-protection-authority/) for EU).